
Accessibility Statement issued on 2025/06/26 following an evaluation carried out by a third party.

Carpineto S.r.l. (the “Company”) is committed to making **its website accessible**, in accordance with Italian Law No. 4 of 9 January 2004 and Legislative Decree 82/2022.

This accessibility statement applies to the Carpineto website:

<https://www.carpineto.com/>

General Information

Subject of the statement: **Website**

Website name: **Carpineto**

Technical reference specifications used: **WCAG 2.1**

Compliance status: **Partially compliant**

This website is partially compliant with the requirements outlined in Appendix A of the UNI CEI EN 301 549 standard due to the non-compliances listed below. Please note that **the company does not fall within the scope of applicability of the Law 4/2004 and this declaration is provided on a voluntary basis**. Therefore, the Company commits to making the non-accessible content compliant with the relevant regulations.

Non-accessible content

- The page language declared in the code is always English, even when the user browses in Italian. This affects the correct reading and pronunciation of various elements
- Several images or non-textual interactive elements lack alternative text
- The H1 header is missing on pages that instead begin with an H2 tag
- Items within the menu are read by the screen reader even when the menu is closed, affecting both reading and focus order
- There is no mechanism to skip directly to content when using assistive technologies (Bypass block)
- On the shop page, keyboard and screen reader navigation does not continue beyond the search bar
- Some interactive textual elements refer to visual sensory characteristics (e.g., buttons labelled “Click here”)
- When browsing on mobile in landscape mode, some text elements overlap, and the “add to cart” button becomes unclickable
- Several interactive or textual elements do not have a sufficient contrast ratio of at least 4.5:1, and some non-textual elements do not reach the minimum of 3:1
- Text resizing, zooming up to 200%, and reflow are not fully supported, as some text overlaps
- There are image carousels that move automatically without the possibility of being paused
- When navigating using only the keyboard, not all interactive elements display a visible focus
- Forms are not fully accessible, as errors are not recognised or communicated, and suggestions for resolution are not provided.

Feedback Mechanism and Provider Contact Details

Users may report any accessibility issues at any time. To do so, they can write directly to the following email address: accessibilita@carpineto.com

To assist in resolving the reported issue, the following should be included in the email:

- Full name;
- Web page address or section of the site or app concerned;
- Clear and concise description of the problem encountered;
- Tools used (operating system, browser, assistive technologies).

Our Privacy Policy can be viewed at: <https://www.carpineto.com/privacy-cookie-policy>

Reporting to the Agency for Digital Italy (AGID)

In the event of an unsatisfactory response or no response within thirty days of the notification or request, the user may submit a report using the following link: <https://www.agid.gov.it/>

Website Information

Website publication date: 2023/05/15

Were usability tests conducted? NO

Content Management System (CMS) used: Nuvolai CMS + Magento Commerce

Company Information

Number of employees with disabilities within the company: None

Number of workstations for employees with disabilities: None